

Preservation Request

Atanacio, Raul

Fri 7/26/2019 11:25 AM

To: lawenforcement@snapchat.com <lawenforcement@snapchat.com>;

 1 attachment

JDB PR SC.pdf;

Attached is a copy of a Preservation Request on (2) profiles. Search Warrant is going to be completed today and also forwarded,

Thank you for the assistance.

Detective Raul Atanacio #1652
Cleveland Police Sex Crimes
Child Abuse Unit
1300 Ontario St.
Cleveland, Ohio 44113
Desk 216-623-5067
Office 216-623-5630
Fax 216-623-5435

RATANACIO@CITY.CLEVELAND.OH.US



DIVISION OF POLICE
CLEVELAND, OHIO
1300 Ontario Street
Cleveland, OH 44114



Bureau of Special Investigations – Sex Crimes and Child Abuse Unit

Report #: 2019-219326

7/26/2019

Custodian of Records

Snap Inc.

2772 Donald Douglas Loop North Santa Monica, CA 90405

lawenforcement@snapchat.com

*****DO NOT DISCLOSE*****

RE: Law Enforcement Request to Preserve Cellular Telephone Records 2703(f)

URGENT REQUEST FOR ASSISTANCE – Investigation into violation of O.R.C. 2907.04 Unlawful Sexual Conduct with a minor.

The Cleveland Division of Police is investigating a Sexual Assault. We will be requesting telephone records that we believe will provide important evidence in our case. We are requesting you to immediately preserve these records for 90 days in accordance United States Code, Title 18, Part I, Chapter 121, § 2703(f). We will be applying for a search warrant for the release of the requested records. The search warrant, which will follow, will comply with all requirements outlined in United States Code, Title 18, Part I, Chapter 121, § 2703(d).

We are sending this notice to request the records be pulled and held before they are lost and cannot be recovered. A search warrant will follow within 90 days. Please call us immediately if these records are no longer available or if there are any problems.

SUBSCRIBER ID's:

#1 CHILD AB/NEG INFO

#2 bellboyz

TIME PERIOD: 12:01am EST March 1st, 2017 through 11:59pm EST April 30th 2019

Records to Preserve:

- Subscriber billing and account information – to include account notes.
- Billing address(es), e-mail address(es), authorized users, all associated telephone numbers, types of services, methods of payment, payment history, and dates and times of service and device activation and termination.
- Device identification including ICCID, IMEI, MEID, or ESN associated with this account.
- In-coming and out-going messages.
- In-coming and out-going message detail records.
- DATA information to include a list of all IP/cellphone in the state of as of to include switch, cell-site number, name, physical address, longitude and latitude, all sectors associated with each cell-site, sector beam width, tower height, and azimuth of each sector associated with each cell-site.
- History of websites and applications visited, domains accessed, data connections, Internet Service Providers (ISP's), Internet Protocol (IP) logs, and dates/times accessed.
- All stored messages data.
- In-coming and out-going data messages.
- All stored photographic or video images.
- Any cloud storage services and access to contents of any cloud storage.



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- All RTT (Real Time Tool), PCMD (Per Call Measurement Data), NELOS (Network Event Location System), TDOA or Timing Advance Information (TrueCall), Mediation records, E911 records, and any other historical GPS, CSLI (Cell Site Location Information), or records for any other methods of historical precision location data.

 7-26-19
1652

Det. Raul Atanacio #1652
Desk Phone: 216-623-5067

ratanacio@city.cleveland.oh.us

Fax: 216-623-5435

Re: Submission 48858400

X DELETE

← REPLY

↩ REPLY ALL

→ FORWARD

...



Team Snapchat (LEO) <lawenforcement@snapchat.com>

Fri 7/26/2019 11:25 AM

Mark as unread

To: Atanacio, Raul;

Action Items

+ Get more apps

CAUTION: This email originated from outside of the City of Cleveland. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@clevelandohio.gov.

##- Please type your reply above this line -##

Thank you for contacting the Law Enforcement Operations team at Snap Inc. ("Snap"). Please be advised this email address is used only to communicate with law enforcement; messages that are not from law enforcement will not receive a reply.

If you are a non-governmental entity seeking to serve legal process on Snap, please note that Snap does not accept service of such legal process through this email address. Civil discovery demands must be personally served on Snap or our designated third-party agent. See Cal. Civ. Proc. Code §§ 2020.220(b)(2), (c). Criminal defense discovery demands must be personally served on Snap. See Cal. Penal Code § 1328; Fed. R. Crim. Pro. 17(d).

If you are a Snapchat user reporting abuse, impersonation, or another safety issue, please contact Snap's Trust and Safety team here.

For all law enforcement matters, we will review your message as soon as possible and appreciate your patience. A current copy of Snap's Law Enforcement Guide is available here for your reference.

Regards,
Snap Inc. Law Enforcement Operations

[PM6YM7-6QLD]

Re: Snap Inc. Support (Case #48858400)

X DELETE

← REPLY

↩ REPLY ALL

→ FORWARD

...



Team Snapchat (LEO) <lawenforcement@snapchat.com>

Tue 7/30/2019 10:03 AM

Mark as unread

To: Atanacio, Raul;

Action Items

+ Get more apps

CAUTION: This email originated from outside of the City of Cleveland. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@clevelandohio.gov.

##- Please type your reply above this line -##

Your request (48858400) has been updated. To add additional comments, reply to this email.

Snapchat LEO (Snapchat)

Jul 30, 7:03 AM PDT

This email is to confirm your preservation request received July 26, 2019 regarding the Snapchat user(s) **CHILD AB/NEG INFO** and bellboyz. We have preserved the available account information and will retain it for 90 days.

Snap Inc. User Notice Policy. Snap Inc. does not notify its users of account preservation requests. However, it is Snap Inc.'s policy to notify its users when we receive legal process seeking production of their records, information, or content. Snap Inc. will recognize two exceptions to this policy. First, Snap Inc. will not notify users of legal process where providing notice is prohibited by a court order issued under 18 U.S.C. § 2705(b) or by other legal authority. Second, where Snap Inc., in its sole discretion, believes an exceptional circumstance exists, such as cases involving child exploitation or the threat of imminent death or bodily injury, Snap Inc. reserves the right to forgo user notice.

For any future legal process that seeks Snap Inc. production of user records, information, or content please be sure to do one of the following:

1. Inform us that you have no objection to Snap Inc. notifying the affected user(s) of your legal process. NOTE: Snap Inc. will allow the affected user(s) seven days to object to or challenge your legal process in court and provide us notice of such objection or challenge before Snap Inc. produces the requested records, information, or content or otherwise responds or objects to your legal process;

Redaction Log

Total Number of Redactions in Document: 2

Redaction Reasons by Page

Page	Reason	Description	Occurrences
2	CHILD AB/NEG INFO	Identifying information of the child abuse/neglect victim(s) and the reporter(s) of the abuse/neglect; and the child abuse/neglect initial abuse report; have been redacted pursuant to O.R.C. 2151.421(I)(1) and (2); and Beacon Journal v. Akron, 104 Ohio St. 3d 399, 2004-Ohio-6557.	1
5	CHILD AB/NEG INFO	Identifying information of the child abuse/neglect victim(s) and the reporter(s) of the abuse/neglect; and the child abuse/neglect initial abuse report; have been redacted pursuant to O.R.C. 2151.421(I)(1) and (2); and Beacon Journal v. Akron, 104 Ohio St. 3d 399, 2004-Ohio-6557.	1

Redaction Log

Redaction Reasons by Exemption

Reason	Description	Pages (Count)
CHILD AB/NEG INFO	Identifying information of the child abuse/neglect victim(s) and the reporter(s) of the abuse/neglect; and the child abuse/neglect initial abuse report; have been redacted pursuant to O.R.C. 2151.421(I)(1) and (2); and Beacon Journal v. Akron, 104 Ohio St. 3d 399, 2004-Ohio-6557.	2(1) 5(1)